2018 GRI Content Index

General Disclosure

GRI Standard (2016)	Disclosure	URL/Response	Omission
101: Foundation	[GRI 101 does not include any disclosures]		
102: General Disclo	osure		
Organizational Pro	file		
102-1	Name of the organization	Regions Financial Corporation	
102-2	Activities, brands, products, and services	2018 Annual Report on Form 10-K, pages 9-10	
102-3	Location of headquarters	Birmingham, Alabama	
102-4	Location of operations	2018 Annual Report on Form 10-K, page 9	
102-5	Ownership and legal form	2018 Annual Report on Form 10-K, Exhibit 3.1, page 173	
102-6	Markets served	2018 Annual Report on Form 10-K, page 9	
102-7	Scale of the organization	2018 Annual Report on Form 10-K, page 9 and 19	
102-8	Information on employees and other workers	ESG Report: Associates	
102-10	Significant changes to the organization and its supply chain	On July 2, 2018, Regions sold Regions Insurance Group, Inc. See 2018 Annual Report on Form 10- K, page 37	
102-12	External initiatives	Regions is a signatory to the Commonsense Principles 2.0. Further, Regions' practices are aligned with the Investor Stewardship Group Corporate Governance Principles for U.S. Listed Companies.	
102-13	Membership of associations	ESG Report: Stakeholder Engagement; Government Affairs; Ceres Company Network	
Strategy			
102-14	Statement from senior decision-maker	2018 ESG Report: CEO Message, Board of Directors Message; 2018 Annual Review; 2019 Proxy Statement	
Ethics and Integrit	у		
102-16	Values, principles, standards, and norms of behavior	2018 ESG Report: Values and Culture	

102-17	Mechanisms for advice and concerns about ethics	Code of Business Conduct and Ethics; 2018 ESG Report: Ethical Business Conduct, Risk Management and Compliance
Governance		
102-18	Governance structure	2018 ESG Report: Board of Directors; Corporate Governance; 2019 Proxy Statement, pages 70-75
102-20	Executive-level responsibility for economic, environmental, and social topics	Chief Governance Officer, Head of Corporate Responsibility and Community Engagement, Head of Corporate Real Estate and Procurement, Head of Human Resources, and Chief Risk Officer.
		2018 ESG Report: Board of Directors
102-21	Consulting stakeholders on economic, environmental, and social topics	2018 ESG Report: Stakeholder Engagement
102-22	Composition of the highest governance body and its committees	Corporate Governance; 2019 Proxy Statement, pages 70-75
102-23	Chair of the highest governance body	2019 Proxy Statement, pages 70-75
102-24	Nominating and selecting the highest governance body	Nominating and Corporate Governance Committee; 2019 Proxy Statement, pages 43-46, 58-61
102-25	Conflicts of interest	Code of Business Conduct and Ethics; Code of Ethics for Senior Financial Officials; 2019 Proxy Statement, pages 62-67
102-26	Role of highest governance body in setting purpose, values, and strategy	2019 Proxy Statement, pages 6, 23-24
102-27	Collective knowledge of highest governance body	2018 ESG Report: Board of Directors; 2019 Proxy Statement, page 60
102-28	Evaluating the highest governance body's performance	2019 Proxy Statement, pages 58-59
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		2018 ESG Report: Board of Directors, Stakeholder Engagement; 2019 Proxy Statement, pages 51-54
102-29	Identifying and managing economic, environmental, and social impacts	Regions uses many forums to identify areas of risk, including stakeholder engagement, involvement with public interest groups, such as Ceres and the Sustainability Accounting Standards Board; investor calls; webinars; research analysis; surveys; and more.
102-30	Effectiveness of risk management process	2019 Proxy Statement, pages 51-54
102-31	Review of economic, environmental, and social topics	ESG Report: Board of Directors
102-32	Highest governance body's role in sustainability reporting	Nominating and Corporate Governance Committee
102-33	Communicating critical concerns	2019 Proxy Statement, pages 56-57
102-34	Nature and total number of critical concerns	Confidentiality constraints
102-35	Remuneration policies	2019 Proxy Statement, pages 80-101
102-36	Process for determining remuneration	2019 Proxy Statement, pages 80-101
102-37	Stakeholders' involvement in remuneration	2019 Proxy Statement, pages 52-53, 84-86
102-38	Annual total compensation ratio	2019 Proxy Statement, pages 105-106
102-39	Percentage increase in annual total compensation ratio	2019 Proxy Statement, pages 105-106
Stakeholder Engag	ement	
102-40	List of stakeholder groups	ESG Report: Stakeholder Engagement
102-41	Collective bargaining agreements	Regions associates are not covered by collective bargaining agreements.
102-42	Identifying and selecting stakeholders	ESG Report: Stakeholder Engagement
102-43	Approach to stakeholder engagement	ESG Report: Stakeholder Engagement
102-44	Key topics and concerns raised	ESG Report: Stakeholder Engagement; 2019 Proxy Statement, pages 52-53
Reporting Practice		
102-45	Entities included in the consolidated financial statements	2018 Annual Report on Form 10-K, Exhibit 21
102-46	Defining report content and topic boundaries	The ESG Report content and topic boundaries were determined based on an evaluation of Regions' operations, emerging trends and stakeholder feedback, peer analysis, and evaluation of disclosure standards, such as the Sustainability Accounting Standards Board.

102-48 Restatement of information	Regions did not make restatements of information in this Report.
102-49 Changes in reporting	Regions provided additional information about corporate governance and stakeholder engagement, human capital management, customer and community involvement, and environmental metrics and performance in the 2018 ESG Report.
102-50 Reporting period	January 1 through December 31, 2018, unless otherwise noted
102-51 Date of most recent report	April 2018
102-52 Reporting cycle	Annually since 2009
102-53 Contact point for questions regarding the report	Hope Mehlman, Chief Governance Officer hope.mehlman@regions.com
102-54 Claims of reporting in accordance with the GRI standards	The 2018 ESG Report references the GRI Standards (2016).
102-55 GRI content index	2018 ESG Report: GRI Content Index
102-56 External assurance	The 2018 ESG Report was not externally assured.

Material Topics: Economic

GRI Standard (2016)	Disclosure	URL/Response	Omission
	Economic Perfe	ormance	
201: Economic Per	formance		
201-1	Direct economic value generated and distributed	2018 ESG Report: Regions at a Glance; 2018 Community Engagement Highlights	
201-2	Financial implications and other risks and opportunities due to climate change	2018 ESG Report: Environmental and Social Risk Management, Sustainable Financing, Energy and Emissions; CDP Report	
201-3	Defined benefit plan obligations and other retirement plans	2018 ESG Report: Benefits and Wellness; Retirement Benefits; 2018 Annual Report on Form 10-K, Note 18, page 142	
201-4	Financial assistance received from government	Regions did not benefit from any direct capital or liquidity assistance from the U.S. government in 2018.	

	Indirect Economic Impacts			
103: Management /	Approach			
103-1	Explanation of the material topic and its Boundary			
103-2	The management approach and its components	 2018 ESG Report: Communities, Expanding Access Through Financial Inclusion 		
103-3	Evaluation of the management approach			
203: Indirect Econo	mic Impacts			
203-1	Infrastructure investments and services supported	2018 ESG Report: Communities, Expanding Access Through Financial Inclusion; 2018 Community Engagement Highlights		
203-2	Significant indirect economic impacts	2018 ESG Report: Communities, Expanding Access Through Financial Inclusion; 2018 Community Engagement Highlights		
	Anti-Corrup	otion		
103: Management /	Approach			
103-1	Explanation of the material topic and its Boundary	= 2010 ECC Depart Ethical Duringer Conduct		
103-2	The management approach and its components	 2018 ESG Report: Ethical Business Conduct; Code of Business Conduct and Ethics 		
103-3	Evaluation of the management approach	- code of Dusiness conduct and Ethics		
205: Anti-corruption				
205-2	Communication and training about anti-corruption policies and procedures	Regions associates are required to complete anti-corruption training as part of our Business Conduct and Ethics Mandatory Annual Courses.		
205-3	Confirm incidents of corruption and actions taken	Confidentiality constraint		
	Anti-Competitive	Behavior		
103: Management /	Approach			
103-1	Explanation of the material topic and its Boundary			
103-2	The management approach and its components	Code of Business Conduct and Ethics		
103-3	Evaluation of the management approach	-		
206: Anti-competit	ive Behavior			
206-1	Legal actions for anti-competitive behavior; anti-trust, and monopoly practices	2018 Annual Report on Form 10-K, pages 162-163		

Material Topics: Environment

GRI Standard (2016)	Disclosure	URL/Response	Omission
	Materia	ls	
103: Management /	Approach		
103-1	Explanation of the material topic and its Boundary		
103-2	The management approach and its components	2018 ESG Report: Resource Use and Waste	
103-3	Evaluation of the management approach	_	
301: Materials			
301-1	Materials used by weight or volume	2018 ESG Report: Resource Use and Waste	
	Energy	1	
103: Management A			
103-1	Explanation of the material topic and its Boundary	_	
	The management approach and its components	2018 ESG Report: Energy and Emissions	
103-3	Evaluation of the management approach		
302: Energy			
302-1	Energy consumption within the organization	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report	
302-2	Energy consumption outside of the organization	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report	
302-3	Energy intensity	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report	
302-4	Reduction of energy consumption	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report	
302-5	Reduction in energy requirements of products and services	2018 ESG Report: Energy and Emissions; Resource Use and Waste, Environmental Performance, Sustainable Financing; CDP Report	
	Emission	15	
103: Management /	Approach		
103-1	Explanation of the material topic and its Boundary		
103-2	The management approach and its components	 2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report 	
103-3	Evaluation of the management approach	- Environmentati enormance, ebi kepolit	
305: Emissions			

305-1	Direct (Scope 1) GHG emissions	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report
305-2	Energy indirect (Scope 2) GHG emissions	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report
305-3	Other indirect (Scope 3) GHG emissions	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report
305-4	GHG emission intensity	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report
305-5	Reduction of GHG emissions	2018 ESG Report: Energy and Emissions, Environmental Performance; CDP Report
	Effluents and	Waste
103: Management	Approach	
103-1	Explanation of the material topic and its Boundary	
103-2	The management approach and its components	2018 ESG Report: Resource Use and Waste
103-3	Evaluation of the management approach	
306: Effluents and	Waste	
306-2	Waste by type and disposal method	2018 ESG Report: Resource Use and Waste, Environmental Performance
	Environmental Co	ompliance
307: Environmenta	l Compliance	
307-1	Non-compliance with environmental laws and regulations	There were no significant fines associated with non-compliance with environmental laws and regulations in 2018 that would have a material adverse effect on our operations.

Material Topics: Social

GRI Standard (2016)	Disclosure	URL/Response	Omission		
	Employment				
103: Management /	103: Management Approach				
103-1	Explanation of the material topic and its Boundary				
103-2	The management approach and its components	2018 ESG Report: Associates			
103-3	Evaluation of the management approach	_			
401: Employment					
401-1	New employee hires and employee turnover	2018 ESG Report: Associates			
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	2018 ESG Report: Benefits			
401-3	Parental leave	2018 ESG Report: Benefits			
	Training and Ec	ducation			
103: Management /	Approach				
103-1	Explanation of the material topic and its Boundary				
103-2	The management approach and its components	2018 ESG Report: Associates			
103-3	Evaluation of the management approach	-			
404: Training and E	ducation				
404-1	Average hours of training per year per employee	2018 ESG Report: Learning and Development			
404-2	Programs for upgrading employee skills and transition assistance programs	2018 ESG Report: Learning and Development			
404-3	Percentage of employees receiving regular performance and career development reviews	2018 ESG Report: Talent Management			
	Diversity and Equal	Opportunity			
103: Management	Approach				
103-1	Explanation of the material topic and its Boundary				
103-2	The management approach and its components	 2018 ESG Report: Diversity and Inclusion; Code of Business Conduct and Ethics 			
103-3	Evaluation of the management approach	- of Business conduct and Ethics			
405: Diversity and	Equal Opportunity				
405-1	Diversity of governance bodies and employees	2019 Proxy Statement, page 45			
	Non-Discrimi	nation			
103: Management /	Approach				

103-1	Explanation of the material topic and its Boundary		
103-2	The management approach and its components	 2018 ESG Report: Diversity and Inclusion; Code of Business Conduct and Ethics 	
103-3	Evaluation of the management approach		
406: Non-Discrimin	nation		
406-1	Incidents of discrimination and corrective actions taken	Confidentiality constraints	
	Freedom of Association and	Collective Bargaining	
407: Freedom of As	ssociation and Collective Bargaining		
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Not applicable	No Regions associates are subject to collective bargaining agreements.
	Local Comm	unities	
103: Management	Approach		
103-1	Explanation of the material topic and its Boundary	_ 2018 ESG Report: Community, Customers,	
103-2	The management approach and its components	Benefits and Wellness 2018 Community	
103-3	Evaluation of the management approach	Engagement Highlights	
413: Local Commu	nities		
413-1	Operations with local community engagement, impact assessments, and development programs	2018 ESG Report: Community, Customers, Benefits and Wellness, 2018 Community Engagement Highlights	
	Public Po	licy	
103: Management	Approach		
103-1	Explanation of the material topic and its Boundary		
103-2	The management approach and its components	Government Affairs	
103-3	Evaluation of the management approach	_	
415: Public Policy			
415-1	Political contributions	Government Affairs	
	Marketing and	Labeling	
103: Management	Approach		
103-1	Explanation of the material topic and its Boundary	_	
103-2	The management approach and its components	2018 ESG Report: Fair and Responsible Banking	
103-3	Evaluation of the management approach		
417: Marketing and			
417-1	Requirements for product and service information and labeling	2018 ESG Report: Fair and Responsible Banking	
417-2	Incidents of non-compliance concerning product and service information and labeling	2018 Annual Report on Form 10-K, pages 162-163	

417-3	Incidents of non-compliance concerning marketing communications	2018 Annual Report on Form 10-K, pages 162-163	
	Customer Pr	ivacy	
103: Management A	Approach		
103-1	Explanation of the material topic and its Boundary		
103-2	The management approach and its components	 2018 ESG Report: Information Security and Privacy; 2019 Proxy Statement, pages 61-62 	
103-3	Evaluation of the management approach	- Filvacy, 2019 Floxy Statement, pages 01-02	
418: Customer Priv	acy		
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	To our knowledge, during the past three years, we have not experienced any material losses or consequences relating to a security or privacy breach.	
	Socioeconomic C	ompliance	
419: Socioeconomic Compliance			
419-1	Non-compliance with laws and regulations in the social and economic area	2018 Annual Report on Form 10-K, pages 162-163	